

**THE BUSINESS PROCESSES MODELLING OF THE  
TRANSPORT ORGANIZATION**

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The paper describes various business processes in logistics, their classification and programs for modelling and reengineering them. For the example of OJC "Belmagistralavtotrans" the process of modelling business processes was presented for specialist in freight forwarding and the specialist in customs clearance.

Modeling of business processes helps to solve two problems at once:

1. Study of business. Graphic representation in the form of schemes allows for quickly understand the features of the company's work and identify possible "bottlenecks".

2. Providing visibility. Schematic representation of the company's work helps the head and owner of the business to understand the essence of the problem much quicker and evaluate the proposed solutions.

Thus, we can say that the business process is a regularly repeated sequence of interrelated activities (operations, procedures, actions), in which the resources of the external environment are used, value is created for the consumer and the result is given to him.

Business processes of development are processes of perfection of the made goods or services, technologies, equipment modifications. For example, this is the conduct of research and development (R & D) in mechanical engineering, the process of technical re-equipment in the electric power industry, and so on.

Creating systems of working BPs we built work models, analyzed working days of each of the specialists, suggested ways to eliminate time losses. in practice, we see the benefits of applying business process diagrams, because first of all it gives us a clear picture of the current mode of work. and as you know, when we simplify our own work, it makes the whole system more efficient and organized.