UDC 658.81

DIGITAL MANAGEMENT OF MARKETING LOGISTICS ЦИФРОВОЕ УПРАВЛЕНИЕ МАРКЕТИНГОВОЙ ЛОГИСТИКОЙ

Huang Rongquan

School of business of Belarus State University, Minsk, Belarus Scientific supervisor - Palina Lapkouskaya, PhD, associate professor 1813634529@qq.com

Хуан Жунцюань

Институт бизнеса Белорусского государственного университета Минск, Беларусь

Научный руководитель - Лапковская П.И., кандидат экономических наук, доцент

Abstract. The digital transformation of marketing logistics has become a critical strategic imperative in the contemporary business landscape. This research explores the technological integration, operational mechanisms, and value creation of digital management in marketing logistics. By analyzing emerging technologies such as big data, artificial intelligence, and blockchain, the study reveals how digital strategies can optimize logistics processes, enhance customer experience, and drive organizational competitiveness. The research provides insights into implementation pathways, potential challenges, and strategic recommendations for enterprises seeking to leverage digital technologies in marketing logistics management.

Аннотация. Цифровая трансформация маркетинговой логистики стала важнейшим стратегическим императивом в современном бизнес-ландшафте. Это исследование посвящено вопросам технологической интеграции, оперативным механизмам и созданию стоимости цифрового управления в маркетинговой логистике. Анализируя новые технологии, такие как большие данные, искусственный интеллект и блокчейн, исследование показывает, как цифровые стратегии могут оптимизировать логистические процессы, повысить опыт клиентов и повысить конкурентоспособность организации. Исследование позволяет получить представление о путях внедрения, потенциальных проблемах и стратегических рекомендациях для предприятий, стремящихся использовать цифровые технологии в управлении

логистикой маркетинга.

Keywords: digital management, marketing logistics, technological integration, big data, organizational innovatio

Ключевые слова: управление цифровыми технологиями, маркетинговая логистика, технологическая интеграция, большие данные, организационные инновации.

Introduction

The contemporary business landscape is experiencing a profound digital metamorphosis, fundamentally reshaping traditional marketing and logistics paradigms. This transformative journey represents a critical intersection of technological innovation, strategic management, and operational efficiency. Digital technologies have emerged as powerful catalysts, enabling organizations to reimagine their marketing logistics strategies, optimize resource allocation, and create unprecedented value propositions for stakeholders.

Main part.

Digital marketing logistics represents a sophisticated convergence of technological capabilities, strategic thinking, and operational agility. This holistic approach transcends conventional boundaries, integrating advanced digital technologies with complex supply chain management and marketing processes. The fundamental objective is to create intelligent, adaptive systems that can dynamically respond to market fluctuations, consumer preferences, and organizational imperatives [1].

Table 1 - Comparative Analysis of Traditional and Digital Marketing Logistics

Dimension	Traditional Marketing Logistics	Digital Marketing Logistics
Data Processing	Manual, retrospective	Real-time, automated
Customer Interaction	Single-channel, standardized	Multichannel, personalized
Decision-Making Basis	Intuition and experience	Data-driven analytics
Supply Chain Transparency	Limited and fragmented	Comprehensive and real-time
Communication Approach	Linear and sequential	Dynamic and interactive
Technological Integration	Minimal digital elements	Advanced technological ecosystem
Predictive Capabilities	Reactive and historical	Proactive and predictive

Cost Efficiency	Static cost structures	Optimized and adaptive
Market Responsiveness	Slow and incremental	Agile and immediate
Customer Segmentation	Broad and generalized	Granular and personalized

The core essence of digital marketing logistics lies in its ability to transform traditional linear processes into interconnected, data-driven ecosystems. By leveraging cutting-edge technologies such as artificial intelligence, machine learning, and blockchain, organizations can achieve unprecedented levels of operational transparency, predictive accuracy, and strategic responsiveness. These technological interventions enable real-time tracking, precise demand forecasting, and personalized customer engagement strategies [2].

Technological Infrastructure and Strategic Implementation

Successful digital marketing logistics implementation requires a comprehensive and strategic approach to technological integration. Organizations must develop robust digital infrastructures that seamlessly connect multiple platforms, ensuring smooth data flow, interoperability, and scalability. Advanced analytics and machine learning algorithms play a pivotal role in transforming raw data into actionable insights, enabling businesses to anticipate market trends, optimize inventory management, and design targeted marketing interventions [3].

The strategic deployment of digital technologies necessitates a holistic understanding of organizational capabilities, technological potential, and market dynamics. Enterprises must cultivate a culture of continuous innovation, invest in talent development, and maintain a flexible technological architecture that can adapt to evolving business requirements. This approach demands a multidimensional perspective that balances technological sophistication with strategic pragmatism.

Value Creation and Competitive Advantage

Digital marketing logistics serves as a powerful mechanism for value creation and competitive differentiation. By integrating advanced digital technologies, organizations can develop adaptive, customer-centric strategies that transcend traditional operational silos. The ability to collect, analyze, and leverage real-time data enables businesses to create personalized customer experiences, optimize resource allocation, and develop agile marketing interventions [4].

The transformative potential of digital marketing logistics extends beyond operational efficiency. It represents a fundamental reimagining of organizational capabilities, enabling businesses to develop more responsive, intelligent, and customer-focused strategies. This approach allows enterprises to anticipate market trends, customize product offerings, and create unique value propositions that distinguish them in increasingly competitive global markets.

Challenges and Strategic Considerations

Despite its immense potential, digital marketing logistics confronts significant implementation challenges. Organizations must navigate complex technological integration processes, address skill gaps, and develop robust change management strategies. Data privacy concerns, cybersecurity risks, and the rapid pace of technological evolution necessitate continuous learning, strategic adaptability, and a proactive approach to risk management [5].

Successful digital transformation requires a holistic approach that balances technological innovation with organizational culture, human capital development, and strategic alignment. Enterprises must invest in talent development, create flexible technological architectures, and maintain a culture of continuous learning and adaptation.

Conclusion

Digital marketing logistics represents a critical strategic imperative for contemporary organizations seeking to thrive in an increasingly complex and dynamic business environment. By embracing technological innovation, developing adaptive strategies, and maintaining a customer-centric approach, businesses can unlock unprecedented opportunities for growth, efficiency, and competitive differentiation.

The future of marketing logistics lies in continuous technological evolution, strategic innovation, and a profound understanding of the intricate relationships between digital technologies, marketing strategies, and supply chain management. Organizations that successfully navigate this transformative landscape will be best positioned to create sustainable value, drive meaningful business outcomes, and establish themselves as leaders in the digital era.

References

- 1. Ippolitova I, Beketov Y, Tatarinov V, et al. The use of digital marketing for optimizing the logistics supply chain and cost control[J]. Financial & Credit Activity: Problems of Theory & Practice, 2024, 5(58).
- 2. Bekmurzaev I, Kurbanov A, Kurbanov T, et al. Digital technologies of marketing logistics and risks of their implementation in supply chain[C]//IOP Conference Series: Materials Science and Engineering. IOP

Publishing, 2020, 940(1): 012064.

- 3. Al-Ababneh H A, Dalbouh M A A, Alrhaimi S A S, et al. Digitalization, innovation and marketing in logistics[J]. Acta Logistica, 2023, 10(4): 615-624.
- 4. Arefiev S, Lagodiienko V, Tkachev V, et al. Marketing and logistics in the adaptive management of enterprises in the conditions of digitalization[J]. Journal of Theoretical and Applied Information Technology, 2023, 101(8): 3121-3132.
- 5. Barcik R, Jakubiec M. Marketing logistics[J]. Acta academica karviniensia, 2013, 13(4): 5-12.

ement Research, 2016, 36(20): 220 -225.

Представлено 05.11.2024